IN THE UNITED STATES PATENT AND TRADEMARK OFFICE (Sprint Docket No. 2402)

In re Application of:)
Thenthiruperai) Group Art: TBA
Serial No.: TBD)
Filed: Herewith)
For: Method and System for Call Routing Based on Obtained Information))

INFORMATION DISCLOSURE STATEMENT

Mail Stop Patent Application Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Pursuant to the duty of disclosure provided by 35 C.F.R. § 1.56 and 1.97-98, the applicants wish to make the following references of record in the above-identified application. The references are also listed in the PTO-1449 form enclosed herewith. Copies of the refereces cited are enclosed. It is requested that the documents be given careful consideration and that they be cited of record in the prosecution history of the present application so that they will appear on the face of the patent issuing from the present application.

In the judgment of the undersigned, portions of the references may be material to the examination of the pending claims. No representation is intended as to the relative importance of any portion of the references. This Statement is not a representation that the cited references

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Telephone: 312/913-0001 Fax: 312/913-9808 have effective dates early enough to be "prior art" within the meaning of 35 USC sections 102 or 103.

CITED REFERENCES

Other References:

- Telecom Products Document, Telecommunications, ICP Corp., 2001-2002 1.
- 2. Steven Cox, Discriminative Techniques in Call Routing, School of Information Systems, University of East Anglia, Norwich NR4 7TJ, U.K. (April 2003)
- 3. Stephen Cox and Gavin Cawley, The Use of Measures in Vector Based Call-Routing, School of Information Systems, Uniersity of East Anglia, Norwich NR4 7TJ, U.K. (September 2003)

Respectfully submitted,

McDonnell Boehnen Hulbert & Berghoff

Date: <u>Feb. 18,</u>2004 By:

Reg. No. 47,495

CERTIFICATE OF MAILING

The undersigned hereby certifies that the foregoing INFORMATION DISCLOSURE STATEMENT is being deposited as express mail, express mail no. ER 083733806 US, postage prepaid, in an Express Mail envelope addressed to Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this ______ day of February, 2004.

W Churilla

Fax: 312/913-9808

FORM PTO-1449 (Rev. 2-32)	U.S. Department of Commerce Patent and Trademark Office	Atty. Docket No.	Serial No.	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT		Sprint Docket No. 2402	TBD	
(Use sever	ral sheets if necessary)			
		Applicant: Thenthiruperai		
		Filing Date: Herewith	Group: TBD	
		L		

U.S. PATENT DOCUMENTS

Examiner Initial	Document Number	Date	Name	Class	Subclass	Filing Date if Appropriate

Telecom Products Document, Telecommunications, ICP Corp., 2001-2002

Steven Cox, Discriminative Techniques in Call Routing, School of Information Systems, University of East Anglia, Norwich NR4

7TJ, U.K. (April 2003)

Stephen Cox and Gavin Cawley. The Use of Measures in Vector Based Call-Routing. School of Information Systems. University

Stephen Cox and Gavin Cawley, *The Use of Measures in Vector Based Call-Routing*, School of Information Systems, Uniersity of East Anglia, Norwich NR4 7TJ, U.K. (September 2003)

EXAMINER DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication.

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